RETURN INSTRUCTION for ebm-papst Oy- products

Customer:

Order confirmation number or shipment number related to the return:

Case-No: (informed by ebm-papst sales representative)

Return cause:

A) wrongly ordered ☐ B) wrongly delivered ☐

C) defect product ☐ D) other return ☐

Additional information about the return reason (e.g. error description):

Customer's contact person: tel:

e-mail:

Please return part(s) to the following address:

Returns, intact /unbroken products:
ebm-papst Oy
Vitikka 6
02630 Espoo

Returns, defective products:
ebm-papst Oy
Puistotie 1
02760 Espoo

Pack the products well and include this completed instruction with the package so that we know which order the return applies to. The fan is not covered by the product warranty if it is damaged during return shipping due to incorrect packaging.

Return options and contract numbers if ebm-papst Oy is responsible for the return costs (applies for returns from Finland):

Postal package, ebm-papst contract No: **600369** (weight max. 8 kg)
Postirahti, ebm-papst contract No: **803605** (packages or other transport units with weight 8 kg or more)

Best regards,
ebm-papst Oy